

E-scooter Liability Insurance

Insurance Product Information Document

Company: AXA France IARD– Registered in France under RCS n°722 057 460 R.C.S in agreement with the Code des assurances

Product: Free floating e-scooter liability insurance in Norway

AXA Policy number: 22668377104



This Insurance Product Information Document presents a summary of the main guarantees and exclusions of the contract. It does not take into account your specific needs and requests. You will find complete information on this product in the information notice.

What is this type of insurance?

This insurance is designed to cover bodily injury and/or property damage caused by Lime riders while involved in an accident as a driver of an electric scooter rented through Lime in Norway. The policy also covers the bodily injury of the rider of the e-scooter rented through Lime.



What is covered?

- ✓ **Property damages** suffered by a third party, arising directly from an accident in which a Lime e-scooter is involved, with the limit of NOK 100 000 000 per claim;
- ✓ **Bodily injury** suffered by the Lime rider of the e-scooter and a third party, arising directly from an accident the rider of the rented e-scooter is involved in. The extent is determined in accordance with mandatory Norwegian law.

Guarantees preceded by a ✓ are always provided for in the contract.



What is not covered?

- ✗ Use of the e-scooter above the 20km/h speed limit;
- ✗ Accessories and carried goods;
- ✗ Accidents which occurred outside of the covered period.



Are there any restrictions to the cover?

- ! Use of the e-scooter under the influence of drugs or alcohol;
- ! Losses and damage resulting from the insured's intentional fault or negligence;
- ! Carrying one or more passengers on the e-scooter;
- ! Rider under the age required by the general condition of the rental contract;
- ! Damage in a breach of local traffic laws or regulations.



Where does the cover apply?



The insurance cover is valid for all e-scooters Lime made available for renting in public space on the Norwegian territory.



What are my obligations?

Before cover starts

You must comply with Lime's Users Agreement and Terms and Conditions of Service available on Lime's website

During the policy

- Comply with the safety rules and the legislation in force regarding the use of Lime electric scooters
- Always park your Lime electric scooter safely in places deemed secure by Lime

In the event of an accident

- Declare any claim likely to involve one of the guarantees under the conditions and within the time limits stipulated and forward all documents useful for assessing the claim to the following address accident@li.me



When and how do I pay?

Your insurance is provided and paid for by Lime and is included in your rental. There is no additional charge for you.



When does the cover start and end?

Your cover starts when you unlock your Lime electric scooter via the Lime application and ends when the ride has ended, and you have locked your Lime electric scooter via the Lime application.



How do I cancel the contract?

You cannot withdraw from the insurance, it is an integral part of the Lime rental offer.

